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Swiss Confederation

Federal Department of the Environment, Transport, Energy and Communications DETEC

Federal Office of Civil Aviation EOCA Safety Division - Flight Operations

Checklist DG CBTA Training Programme (Non-Operator Entities)

Checklist for Dangerous Goods Training programme (Competency-based Training and Assessment, CBTA) Legal ref.: OATr (CC 748.411) (revision ongoing) and ICAO TIs (Doc 9284) - Part 1:4

This checklist is intended for entities "other than operator" to check and document compliance. FOCA will verify the information required in this checklist upon surveillance activities.

| - | anisation e of the Organisation, address and loca | tion | | | | | |
|------|--|-----------------|---|---|------------------------|--|------------------|
| | tact person e-mail and phone no. | | | | | | |
| | CA declaration no. | | | | | | |
| Ref. | Training programme elements Legal reference | | litional instruction her explanations | Reference documenta Guidance ma | | Training programme reference Paragraphs/sections | FOCA comments |
| 1 | Result of training needs anal Legal ref.: OATr (CC 748.411) Art. 16 | | | | | | |
| 1.1 | CBTA training program must include a result of training needs analysis with following 2 elements: 1. Tasks and involved personnel | , | Identify and describe all functions/tasks* ensuring that DG are prepared in accordance with the regulations * performed by the personnel of the company and the personnel of its contractors | FOCA GN FOCA Full & Type of | Doc. 10147, Chapter 2; | If appendix 1 is duly completed, this section may be left blank. | |
| | | t | Identify of all personnel performing these tasks and assignment of these personnel to a role | | | | |

ADMINISTRATIVE INFORMATION – FOR FOCA ONLY

Prepared by

| 1.2 | 2. Training specifications | a) For each defined role the training specifications must contain: > Competencies required > Particularities of involved personnel > Objective of training | <u>Appendix 2</u> (in this document) FOCA GM/INFO DG CBTA ICAO GM Doc. 10147, Chapter 2; 2.3.2 / 2.3.2.2 | If appendix 2 is duly completed, this section may be left blank. | |
|-----|--|---|--|--|--|
| 2 | Training plan Legal ref.: OATr (CC 748.411) Art. 16 | b/c | | | |
| 2.1 | CBTA training program must include the training plan, which covers for each defined role and training event (initial / recurrent) a description of the following subjects: Syllabi Lesson plans Training types Instructor(s) | It must provide a clear understanding of the training process, and must cover for each defined role and training event (initial / recurrent), at least below elements with the corresponding descriptions 1. Syllabi All topics required to achieve the training objectives must be coved 2. Lesson plans Schedules must be plausible 3. Training types Types and methods must be appropriate (acc. to IT and language competencies of the participants, infrastructure, number of participants, etc.) 4. Instructor(s) | Appendix 3 (in this document) FOCA GM/INFO DG CBTA ICAO GM Doc. 10147, Chapter 2; 2.2.1 d) / 2.3.3.4 | If appendix 3 is duly completed, this section may be left blank. | |

| 3 | Assessment plan Legal ref.: OATr (CC 748.411) Art. 16 | b/c | | | |
|-----|---|---|--|--|--|
| 3.1 | CBTA training program must include the assessment plan | It must provide a clear understanding of the whole assessment process, and contains, for each defined role and training event (initial / recurrent), the description of a) Assessment types b) Assessment scheduling c) Assessment procedures d) Assessor(s) | <u>Appendix 4</u> (in this document) FOCA GM/INFO DG CBTA ICAO GM Doc. 10147, Chapter 2; 2.2.1 c) & e) / 2.3.3.3 / 2.3.5 | If appendix 4 is duly completed, this section may be left blank. | |
| 4 | Continuous assessment plan Legal ref.: OATr (CC 748.411) Art. 16 | n / Evaluation of the effectiveness of the b/c | training and assessment programm | le | |
| 4.1 | CBTA training program must include a continuous assessment plan | a) Description of the continuous assessment procedure and types b) Description of procedure/process ensuring the analysis of the results of the continuous assessment and the implementation of changes/improvements c) Assessor(s) | Appendix 5 (in this document) FOCA GM/INFO DG CBTA ICAO GM Doc. 10147, Chapter 2; 2.2.1 c) & e) / 2.3.3.3 / 2.3.5 | If appendix 5 is duly completed, this section may be left blank. | |

| 5 | Training Records Legal ref.: ICAO TIs (Doc 9284) – | Part 1;4.4 | | - | - |
|-----|--|--|------------------------|---|---|
| 5.1 | CBTA training program must include a description of the training records | Following elements are required: a) The individual's name | • FOCA GM/INFO DG CBTA | | |
| | | b) The month of completion of the most recent training and assessment | | | |
| | | c) The validity of the qualification | | | |
| | | d) A description, copy or reference to training and assessment materials used | | | |
| | | e) The competencies that have been acquired | | | |
| | | f) The identification of instructors and assessors | | | |
| | | g) Evidence, which shows that the personnel have been assessed as competent. | | | |
| 5.2 | Training and assessment records must be retained for a minimum period of 36 months | The statement of document retention must be included. | | | |

We hereby confirm, that

- all functions/tasks aimed at ensuring that dangerous goods are transported in accordance with ICAO Annex 18 have been identified and
- that all personnel performing these functions/tasks have been identified and assigned to the appropriate role(s).

Date:

Company name:

Name and signature Responsible for the training programme:

Appendix 1 – Analysis Tasks and Personnel

This table is applicable to entities "other than operators" and it aims at identifying and documenting the analysis of

- the functions/tasks ensuring that dangerous goods are transported in accordance with the regulations and
- of all personnel performing these functions/tasks.

In order to be able to organize and coordinate the trainings within the company, each involved personnel * should be assigned to a so-called role:

- a role consists of a compilation of functions/tasks performed by one or more personnel.
- all personnel assigned to the same role perform the same (or at least similar) functions/tasks and have the same particularities.
- to facilitate training coordination and avoid double-trained topics, each involved personnel should be assigned only to one role.

(see also document "FOCA GM/INFO DG CBTA", which can be found on the FOCA webpage - DEU / FRA / ITA)

* For functions/tasks performed by another organization, it must be ensure that the involved personnel of the contractors are trained according to the applicable requirements and that the specificities of the organization are taken into consideration.

| Functions/Tasks ensuring that DG are transported in accordance with the regulations This list is not exhaustive and must be completed by | Role or name of the employee Please name the roles or insert name of the employee identified and tick the boxes related to the functions/tasks performed. | | | | | | | | | If a task/function is not covered by any role, please explain (for example: | FOCA comments | |
|---|--|--|--|--|--|--|--|--|--|--|---|--|
| the employer, if needed. | | | | | | | | | | | not applicable to the company's operations or function/task subcontracted to, etc.) | |
| MANAGEMENT/ORGANISATION PERSON | INEL | | | | | | | | | | | |
| Airports: personnel in charge of Safety and Security | | | | | | | | | | | | |
| Personnel in charge of establishing and maintaining the DG training programme (e.g. training needs analysis etc.) | | | | | | | | | | | | |
| Personnel in charge of auditing DG topics | | | | | | | | | | | | |
| Personnel in charge of collecting safety data | | | | | | | | | | | | |

| Functions/Tasks ensuring that DG are transported in accordance with the regulations This list is not exhaustive and must be completed by the employer, if needed. | | Role or name of the employee Please name the roles or insert name of the employee identified and tick the boxes related to the functions/tasks performed. | | | | | | | | | If a task/function is not covered by any role, please explain (for example: not applicable to the company's | FOCA comments |
|---|-------|--|-------|------|------|------|------|------|-----|-------|---|------------------|
| | | | | | ••• | ••• | | | | | operations / function/task subcontracted to…, etc.) | |
| FUNCTIONS OF PERSONNEL INVOLVED | IN TI | HE PF | REPA | RATI | ON O | F DA | NGEF | ROUS | GOC | DDS (| CONSIGNMENTS | |
| Personnel responsible of the classifying and identifying DG | | | | | | | | | | | | |
| Personnel responsible of packaging performance tests (shippers' personnel) | | | | | | | | | | | | |
| Personnel responsible of selecting/ordering DG packaging | | | | | | | | | | | | |
| Personnel responsible of preparing DG consignments (package and documentation) | | | | | | | | | | | | |
| PERSONNEL INVOLVED IN THE ORGANI | ZATI | O NC | F CAI | RGO | TRAN | ISPO | RT | | | | | |
| Cargo booking/selling Organizing and coordinating shipments via multimodal transport (e.g. freight forwarders, brokers, etc.) | | | | | | | | | | | | |
| Preparing transport documents required such as the Airway Bill, Cargo manifest, etc. | | | | | | | | | | | | |
| Applying for approvals and exemptions according to ICAO TIs Part 1, Chapter 1 | | | | | | | | | | | | |
| CUSTOMER SERVICE DESK | | | | | | | | | | | | |
| Personnel in charge of answering questions, handling claims, etc. | | | | | | | | | | | | |
| PERSONS RESPONSIBLE FOR PASSENCE | GER / | and e | BAGG | AGE | | | | | | | | |
| Personnel responsible for the screening of passengers and crew and their baggage, cargo and mail. | | | | | | | | | | | | |

| Functions/Tasks ensuring that DG are transported in accordance with the regulations This list is not exhaustive and must be completed by the employer, if needed. | | Role or name of the employeePlease name the roles or insert name of the employee identified and tick the boxes related to the functions/tasks performed | | | | | | | | | If a task/function is not covered by any role, please explain (for example: not applicable to the company's operations / function/task subcontracted to, etc.) | FOCA comments | |
|---|--|---|--------------|-----|--------|--|--|--|--------|--|--|------------------|--|
| Passenger baggage accepting and handling (incl. at baggage drop off points) | | | | | | | | | | | | | |
| Passenger baggage handling | | | | | | | | | | | | | |
| PERSONS RESPONSIBLE FOR PROCESS | PERSONS RESPONSIBLE FOR PROCESSING AND HANDLING CARGO, BAGGAGE OR MAIL | | | | | | | | | | | | |
| In a warehouse | | | | | | | | | | | | | |
| Loading and unloading unit load devices | | | | | | | | | | | | | |
| TRAINING AND ASSESSMENT STAFF | | | | | | | | | | | | | |
| Conducting the training (instructors) | | | | | | | | | | | | | |
| Conducting assessment | | | | | | | | | | | | | |
| OTHER TASKS/FUNCTIONS IDENTIFIED | BY TH | IE EN | /IPLO | YER | - - | | | | - - | | | | |
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Appendix 2 – Training specifications

| (acco | Role ording to <u>Appendix 1</u>) | Competencies requirements (Knowledge / Attitude / Skills) | Objective of training | |
|------------------|--|--|-----------------------------|---------------|
| Designation | Particularities (e.g. DG current qualifications, language, IT competences, access to infrastructure, etc.) | Please enter reference to int | ernal company documentation | FOCA comments |
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| FOCA comments | | | | |

Appendix 3 – Training plan

| Role designation (according to | (which topic | l abus s/modules the composed of) | Lessor (agenda/s | n plan chedule) | Train | ing type | Instructor(s) | FOCA comments |
|--------------------------------------|--------------|--|---------------------|---------------------------|---------|-----------|---------------|---------------|
| <u>Appendix 1</u>) | Initial | Recurrent | Initial Recurrent | | Initial | Recurrent | | |
| | | Ple | ease enter refere | | | | | |
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| FOCA comments | | | | | | | | |

Appendix 4 – Assessment plan

| Role designation (according to <u>Appendix 1</u>) | (me theoretical (r quiz (MCQ), v | nent types ethod: multiple choice written test,), exercise,) | (continuous ass training / or | t scheduling sessment during ne-time final ent, etc.) | criteria) actions to be | ent procedures a for success, e taken if a trainee ils, etc.) | Assessor(s) | FOCA comments |
|---|--|--|----------------------------------|---|----------------------------|--|-------------|---------------|
| | Initial | Recurrent | Initial | Recurrent | Initial | Recurrent | | |
| | | Ple | ease enter refei | ence to internal | company do | cumentation | | |
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| FOCA comments | | | | | | | | |

Appendix 5 – Continuous assessment plan / Evaluation of effectiveness of training and assessment programme

| Role designation (according to <u>Appendix 1</u>) | Continue (Examples: employees monitoring s acceptance | and feedback f , auditors, a such as num / occurrenc | types from traine authorities nber of rej | es, instru / perforn ections a | uctors, nance t cargo | Assessor(s) | Procedure/Process ensuring the analysis of the results of the continuous assessment and the implementation of changes/improvements (integration in SMS) | FOCA comments |
|---|---|--|--|--------------------------------------|-----------------------------|------------------------|--|------------------|
| | | | F | Please | enter re | ference to internal co | ompany documentation | |
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